



*VALLEY OF THE MOON WATER DISTRICT*

A Public Agency Established in 1962  
19039 Bay Street • P.O. Box 280  
El Verano, CA 95433-0280  
Phone: (707) 996-1037  
Fax: (707) 996-7615  
Email: customerservice@vomwd.com

**A non-refundable \$21.00 Start of Service fee will be applied to your first billing.**

Dear Customer:

You have requested water service to the following account. To avoid delay or interruption of that service, please complete the information below and return this form to our office immediately.

Thank you for your prompt reply.

Sincerely,  
VALLEY OF THE MOON WATER DISTRICT

Date: \_\_\_\_\_

NAME: \_\_\_\_\_

I hereby authorize Valley of the Moon Water District to bill me for water service at the following address(es):

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Circle one:                    OWNER                    TENANT

I will be responsible for water service from (Date): \_\_\_\_\_

Mailing Address (for Billing): \_\_\_\_\_

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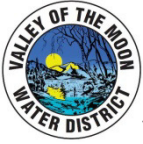
Phone # \_\_\_\_\_ Drivers License # \_\_\_\_\_

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE

DIRECTORS:  
OFFICERS:

Bruce Adams - Jon Foreman - Mark Heneveld - Jennifer Linfante - Ron Prushko  
Daniel Muelrath, General Manager • Robert B. Maddow, Esq., District Counsel



Valley Of The Moon Water District would like to take this opportunity to welcome you as a new customer!

### History

VOMWD was formed as a County Water District in 1960. VOMWD's service area extends from the Trinity Oaks Subdivision, located north of the village of Glen Ellen, to the Temelec Subdivision located at the southern end of the Sonoma Valley, and encompasses a total area of approximately 7,545 acres. The District provides potable water to approximately 23,000 people through over 6,940 connections.

### Our Mission

*It is the mission of the Valley of the Moon Water District to provide its customers with reliable, safe water at an equitable price, and to ensure the fiscal and environmental vitality of the District for future generations.*

### Getting Started

You will receive a bill every two months. Billed amounts are based on meter readings for water used during the previous two months. Bills are due upon receipt and must be paid within 21 days from the date of the bill. Additional fees are charged for delinquent accounts. The water may be turned off for nonpayment upon reasonable notice. There will also be additional fees if service is shut off for non-payment or if a check is returned.

### Payment Options

1. **Mail** in a check or money order using the return envelope to **VOMWD, P.O. Box 280, El Verano, CA 95433.**
2. **In person at our office** – We are open weekdays between 8:00am-5:00pm. Closed for lunch 12:00-12:30pm. Our address is 19039 Bay Street, Sonoma. We accept cash, checks and money orders only.
3. **Online Bill Payment** – Once you receive your first bill go to vomwd.com to register your account. Pay from a bank account, which is free of any service fees. If you pay with a credit or debit card a convenience fee will be added to your payment. You can also select to have your payments placed on autopay. Please note that autopay works only on bills that are generated after you set up autopay. It is the responsibility of the customer to enter the correct credit/debit card or checking account information or additional fees may apply for returned payments.

### E-Bills

Customers can request to receive their water bills online, instead of a paper bill through regular mail by signing up. The advantages include:

- Saving time and trees
- Avoid delays/lost mail
- Ability to view and pay bills online
- Receive e-mail alerts when bills are ready
- E-Bills contains the same information as your paper bills